

DURHAM SCHOOL IS IMPRESSED BY USER-FRIENDLY PARENTPAY

GOING CASHLESS

Jill Johnson, School Business Manager at Shotton Hall Primary School, knew that a cashless school would be advantageous for parents, staff and students: "Our main aim was to move towards becoming a cashless school, thereby eliminating the need for pupils to carry cash and cheques; convenient for parents and more efficient for the school"

CHOOSING THE RIGHT PAYMENTS PROVIDER

Implementing a payments system is an investment both in time and money, so it was important for Jill and her team that they chose a system that could meet their needs: "Our priorities were to secure a system that was reliable, easy for staff and parents to understand and use, and that offered flexibility, transparency and comprehensive reporting."

Jill felt that ParentPay was cost effective and met their needs. ParentPay, being a flexible and powerful system, is trusted by 9,000 schools across the UK and for good reason. Jill said: "Staff have found the system easy to use and have noticed increased office efficiency through less cash handling."

It's not just staff members that benefit from ParentPay's service, Jill noted: "Parents have found ParentPay a more secure, flexible and convenient way to pay for dinners, trips, after school clubs etc."

THE PARENTPAY EXPERIENCE

The training and support a school receives is an integral part of a successful rollout and ParentPay has a reputation for excelling in this area too. Jill added: "We have always found the after sales service team to be excellent; calls are answered promptly and any queries or problems are dealt with straight away."

OBJECTIVE

Improve efficiencies in school by going cashless.

SOLUTION

A solution that is cost effective and easy for parents and staff to use.

OUTCOMES

Parents now have a secure, flexible and convenient way to pay for school items. Less admin time spent on managing payments.



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Jill Johnson, School Business Manager
Shotton Hall Primary School