ParentPay
COUNT ON US

SOUTH TYNESIDE SCHOOL CONSIDERS PARENTPAY A FANTASTIC ADDITION

LOOKING FOR A CASHLESS SOLUTION

Helen Dixon of Valley View Primary School in South Tyneside found the amount of cash flow via the school office to be excessive. Managing cash payments was time consuming and the reporting systems would benefit from some improvement, enabling a clearer audit trail and evidence of all payments and arrears.

It was important that any payment solution integrated with RM Integris MIS and was easy to use. ParentPay was the obvious choice as Helen knew it would improve all of the above, whilst allowing parents to pay online.

REDUCING STRESS AND HASSLE

When asked about the benefits of using ParentPay, Helen said: "There is none of the stress or hassle that comes with lots of cash coming in from different classes. We can also generate reports quickly for teachers."

There are many ParentPay features that Helen is particularly fond of, as they reduce the workload for both herself and other members of staff. These include ParentPay's comprehensive reports, letter templates making parent communication easier and being able to easily see balances paid towards a trip and how many students are yet to pay.

ENCOURAGING PARENTPAY USAGE

A payments system only has impact if parents and staff use it and Valley View Primary School has 94% ParentPay uptake. When asked how Helen and the rest of the staff achieved such a high parent uptake, Helen said: "When parents call our school to ask about payments I inform them that the school is now cashless. I try to encourage them to use ParentPay and so far this has been very successful. I offer assistance to parents if they are struggling to understand how to log on. We also promote ParentPay on our school Facebook page - how easy it is to use and how all meals, trips and milk money payments can be paid online. We also mention ParentPay in our Parent Handbook."

Helen also said: "Your helpdesk is very helpful and always has an answer to my queries. The online manual is also very useful. All in all a fantastic addition to our school and we would never want to go back to cash payments!"
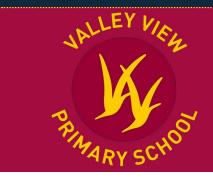
OBJECTIVE

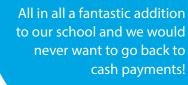Reducing the time taken to manage payments. Creating a reliable audit trail.

SOLUTION

An easy to use payments solution that integrates with RM Integris MIS.

OUTCOMES

Over £30,000 collected through ParentPay last year alone. Removing cash means staff can focus on more important tasks. No stress or hassle.

VALLEY VIEW PRIMARY SCHOOL

" All in all a fantastic addition to our school and we would never want to go back to cash payments!

Helen Dixon

Valley View Primary School

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GO TO WWW.PARENTPAY.COM/SCHOOLS