

CONSIDERING CHANGING YOUR ONLINE PAYMENTS SYSTEM ? SWITCHING WAS AN EASY CHOICE FOR THIS HAMPSHIRE SCHOOL...

Chandlers Ford Infant School, decided to change to ParentPay from a widely used payment provider in Hampshire.

Maggie Jones, Admin and Finance Officer at Chandlers Ford Infant School, Hampshire, looked at a variety of alternative payment solutions, none of which she felt met her requirements. However after seeing ParentPay and being impressed by the clean interface of a purpose built system and the level of support provided for schools and parents she decided to make contact with ParentPay's local Business Development Manager.

She says; "I was impressed by the wide variety of functionality, such as the ability to view multiple children in a parent account across other ParentPay schools and how easy it is to settle income into different bank accounts if required."

Maggie also said; " Parents will have an easy-to-use interface allowing them to pay for trips and other payments as well as giving consent."

Maggie has been really pleased with the way ParentPay are managing the transition and how quickly her questions have been answered, saying; "Everyone in the support team has been really knowledgeable and I'm looking forward to using ParentPay and making life easier for parents/carers."

OBJECTIVE

Replace existing payments system to improve parental uptake, improve reports and decrease cash handling.

SOLUTION

Introduce a cashless system that better suits parents and staff.

OUTCOMES

Smooth transition from previous system to ParentPay and increased parental uptake.



Parents will have an easy-to-use interface allowing them to pay for trips and other payments as well as giving consent.

Maggie Jones,
Admin and Finance Officer,
Chandlers Ford Infant School,
Hampshire

SWITCHING IS EASY... BUT DO YOUR HOMEWORK FIRST!

MAKE THE RIGHT CHOICE...

Taking online payments is a serious business; if anything goes wrong there can be a number of negative impacts on the school. So picking the solution that's right for your school is crucial, it's got to be user friendly for parents and deliver real efficiencies to staff.

To help you get it right BESA and LACA have developed a checklist that schools can use to evaluate what option is best for them. It also includes practical advice from schools about how they went cashless.

Download the checklist:

www.parentpay.com/whitepaper

INTEGRATED WITH KEY SCHOOL SYSTEMS

Twenty years experience has helped us become the leaders in integrated cloud based solutions; working with other market leaders providing education focused MIS, finance, fund management and communication solutions.

CASHLESS ADVICE...

- SANITY CHECK YOUR REQUIREMENTS AGAINST POTENTIAL SYSTEM PROVIDERS**
Make sure you sanity-check cross school requirements, what do your finance team want the system to do for them, how about IT? Your leadership team will want to ensure what you use reaches minimum legal GDPR, PCI & security compliance standards.
- GET A PROCUREMENT PLAN IN PLACE**
Plan key activities to achievable timescales including an onsite system demonstration, supplier referrals and checks, review and key sign-off by points for SLT/Governors.
- ROLL OUT PLAN.** Central to your roll out plan should be communication with parents and staff. Keep communication simple and positive - highlighting to everyone the benefits going cashless will bring. Make sure that your new supplier has a switching plan in place to make sure everything runs smoothly and you maximise the opportunity for parental uptake through a promotion to parents.
- MAKE SURE STAFF ARE TRAINED**
Get staff trained to ensure your staff are confident about how to exploit the system to maximise the benefits to your school.
- BE INCLUSIVE AND PROVIDE FOR CASH BASED PAYERS**
94% of parents prefer to pay online, but for those who don't or can't, sign-post them to PayPoint. There are over 28,000 local shops offering PayPoint across the UK.



GET STARTED, IT'S SIMPLE

Our experienced advisors are ready to help, they can answer any questions you may have; provide a quote for your school; or give a demonstration of our system. You can even arrange to see us in person; we'll visit your school and show you and your staff how it all works.

parentpay.com

TO FIND OUT MORE OR ARRANGE A FREE VISIT
PLEASE CALL 02476 994 870