

NEWCASTLE'S LEADING INDEPENDENT SCHOOL ELIMINATES CUMBERSOME CASH WITH PARENTPAY

MISSING CASH PAYMENTS CAUSING HEADACHES

Aimee Findlay, Finance Officer at Royal Grammar School, Newcastle (RGS Newcastle) knew it was time to go cashless as: "Tracking cheques and cash around the school and paying it into the bank was cumbersome and there was the risk of losing unpaid cheques." There were further problems caused by a lack of visibility as: "Teachers would say they had passed payment to finance but the Finance Department would have no record causing significant additional work for everyone involved."

SEARCHING FOR A SOLUTION

When RGS Newcastle looked for a cashless payment system, they decided they would need one that was user friendly for both parents and school staff and had a good reputation and was recommended by other schools.

Following a demo of ParentPay, Aimee said the system met all of her expectations and that it: "Seemed to be easy to use and to set-up."

THE BENEFITS OF PARENTPAY

There have been many benefits by implementing ParentPay across the school, both for staff and parents: "Parents can pay for more than one trip in a single transaction for more than one child, cutting down the time it takes to write cheques. They can also see how much they have spent over a period of time helping them better manage their finances."

Staff have also enjoyed using the system as: "It's easy to manage school trips and refund parents where necessary. Staff can easily track payments from parents ensuring there are no issues with missing money."

OBJECTIVE

Keeping track of payments for both parents and staff.

SOLUTION

An online payment system that is easy to use for parents and reduces staff and admin time.

OUTCOMES

Happier parents. Less admin time spent on managing payments. Complete visibility.



Staff can easily track payments from parents ensuring there are no issues with missing money

Aimee Findlay, Finance Officer,
Royal Grammar School, Newcastle