

YORKSHIRE SCHOOL FREES UP STAFF TIME

WHY PARENTPAY?

Sandra Godlee, Office Manager at Hunton and Arrathorne Community Primary School in North Yorkshire, decided to go cashless for several reasons: "Security when banking large amounts of money, admin time spent recording income and preparing money to be banked were our main concerns."

Implementing any old payments system wouldn't necessarily allay Sandra's concerns; there were three essentials that any new payments system would have to provide:

- Ease and simplicity of use
- Being able to update data quickly
- The system must be accessible from home

Sandra decided on ParentPay as it met all of her needs and more and it was recommended by the school's LA. She also felt it was competitively priced, which is an important factor for any school.

When we asked Sandra about the benefits of using ParentPay, she said: "Less admin time needs to be spent recording income and it's easy to see a list of who has or has not paid for trips, meals etc. Parents have also said it's easier to pay for things as they can do it in their own time."

Sandra also loves ParentPay features such as the wide variety of choice for payment item and the pre-made payment item templates.

ENCOURAGING PARENTS TO PAY ONLINE

When asked about achieving 96% parent uptake, Sandra said: "We gave parents a time scale for switching to electronic payments. Now fully implemented as a system, parents are all signed up and are asked to contact the main office if they would like to pay cash."

She added: "ParentPay has transformed my day. It is very easy to use. Convenient for staff and parents. Cuts down on time spent auditing payments and expenditure."

OBJECTIVE

To remove cash from the school office to improve security and decrease admin time

SOLUTION

An easy to use, accessible and competitively priced online payments system

OUTCOMES

Less admin time spent on recording income. Happier parents.



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Sandra Godlee, Office Manager,
Hunton and Arrathorne
Community Primary School