

# Lewisham school chooses ParentPay for managing all school payments

## Holbeach Primary School

- Managing payments for all school items.
- Integration with existing finance systems.
- PayPoint integration to ensure that going cashless stays an inclusive process.

### ParentPay Group case study

**Establishment type:** Primary

**Aim:** Remove cash from school, improve efficiencies and processes, and save time.

**Solution:** Introduce online payment system that integrates with existing systems and is socially inclusive to go fully cashless.

**Impact:** No more handling/processing cash in school. Easier for staff and convenient for parents. Reduced parent queries.

### Holbeach on going cashless

The School Business Manager (SBM) at Holbeach outlined why the school decided to collect payments online from parents: *"We wanted to remove cash from our school; collecting, banking and answering queries was costing us a significant amount of time which could be better utilised on more important tasks."*

### The quest of selecting a provider

Keen to go fully cashless, Holbeach researched the online payments options available then reviewed their requirements against what was on offer in the market place. The School Business Manager (SBM) outlined the key reasons ParentPay stood out: *"We selected ParentPay partly because of its integration with our current MIS/Finance system making the on-going management of the system simple and helping us avoid unnecessary duplication of work."*

The School Business Manager (SBM) further noted: *"ParentPay was also the only system proven to integrate with PayPoint, at that time, meaning parents who still wanted to pay cash, could do in their local store. This enabled us to still meet our goal of totally removing cash from school."*

### Benefits and lessons learned

The School Business Manager outlines some of the immediate benefits gained by parents and staff: *"All our income is now stored in the system and totally transparent: parents can pay 24/7 whilst also seeing up to date balances without having to send cash into school, as a result, queries are reduced to a minimum."*

Maximising parental take-up to ensure the school made the most of ParentPay was also important to the Senior Leadership Team at Holbeach. The School Business Manager comments on the steps they put in place to get parents on board: *"It was simple really, we*



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**School Business Manager, Holbeach Primary**

*followed a plan and used the promotional materials made available to us by ParentPay. We made sure we promoted the system to parents at every opportunity, ensuring parents understood the benefits ParentPay offered the school as a whole.”*

The School Business Manager also added: “We also made sure right from the start that we didn’t just collect income for school meals, but also for clubs, trips and other extracurricular activity, ensuring we saved as much time as possible and parents had a one stop shop.”



**Parents can pay 24/7 and see up to date balances without having to send cash into school...offering total transparency.”**

School Business Manager, Holbeach Primary

**Maximise your cashless potential with ParentPay:**

**<https://www.parentpay.com/request-more-information/>**